



<u>M3 Reference</u>	<u>Accident / Incident Date</u>	<u>Location</u>	<u>Nature of Injury / Occurrence</u>	<u>Part of Body Affected</u>	<u>Kind of Accident / Occurrence</u>	<u>Directorate</u>	
<b>1</b>							
WK/201405261	22/10/2014	13 King Street, Exeter, Devon, EX1 1DG	Abusive intoxicated tenants entered a live ACM enclosure. Tenants' passed to AD with recommendation for entry onto EPR.		Exposure: Substance	Housing & Contracts	RIDDOR Reportable: N
<b>April 2014 5</b>							
WK/201401015	10/04/2014	Albert Street	Hit on the back with a piece of wood by a gang of youths. Crime Report No: DE143372	Back	Physically Assaulted	Public Realm	RIDDOR Reportable: N
WK/201400542	03/04/2014	Ide Roundabout	Non injury - RCV collision with bus on Alphington roundabout		Road Traffic Collision	Environment	RIDDOR Reportable: N
WK/201401737	03/04/2014	9 Seabrook Avenue, Exeter	Asbestos release incident		Exposure: Substance	Housing & Contracts	RIDDOR Reportable: N
WK/201402797	24/04/2014	Exbridge Old Ruins	Needle Stick injury. sharps-Litter pick into sharps box. If necessary walk back to vehicle to collect sharps box-I support the action outlined in PHSO's note, attached re risk assessment should be updated and reviewed in 6 months	Puncture to LH index finger	Injured: Handling	Public Realm	RIDDOR Reportable: N
WK/201402188	26/04/2014	Russett Avenue	Tyre blow out		Near miss	Environment	RIDDOR Reportable: N

**May 2014 10**

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WK/201401727	12/05/2014	Bartholomew Terrace Parks Area	Abusive and threatening member of the public (rough sleeper)		Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201402795	01/05/2014	Higher Cemetery, St Marks Avenue, Exeter, Devon	Diagnosed with occupational related disease		Unclassified	Public Realm	RIDDOR Reportable: Y
WK/201402195	23/05/2014	Beacon Lane flats (102-110)	Stepped off a foot high tail lift. Left foot gave way and fell to the ground.	Ankle/ Foot	Slip, Trip Or Fall	Environment	RIDDOR Reportable: Y
WK/201403337	09/05/2014	Filing room in Housing Department	A large heavy filing cabinet toppled over narrowly missing a employee. Remove & replace unsafe cabinets - affix retaining brackets if safe to do so as short term measure. Remove all heavy high level storage boxes. Diffusers on exposed fluorescent tube		Near miss	Business Transformation	RIDDOR Reportable: N
WK/201403296	01/05/2014	entrance to the ark building	Sprained Left ankle. IP was in front of the cherry picker directing pick and had raised my hand to signal to stand. Cherry picker driver did not stop and drove over the back of IP's head and kept my head on the ground	Ankle	Struck By Vehicle	Corporate Management	RIDDOR Reportable: N
WK/201402740	15/05/2014	Catacombes	Pricked in hand by needle	hand	Injured: Handling	Public Realm	RIDDOR Reportable: N
WK/201405783	22/05/2014	Galahad Close, Exeter, Devon	When getting into car head made contact with top of car door and caused bruising over the right eye	Eye socket/Eye brown	Struck Against Fixed	Housing & Contracts	RIDDOR Reportable: N

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WK/201402736	13/05/2014	Hamlin Gardens Common Room	Asbestos found exposed in common room. ACM box cover had been removed and ACM had been used as battens to construct box. Room used very infrequently - mainly as a polling station. Unsure which contractor had made the boxing or removed cover.		Exposure: Substance	Housing & Contracts		RIDDOR Reportable: N
WK/201405265	29/05/2014	St Davids Church Yard, Hele Road, Exeter	Fall from height when strimming above street level	ribs	Fall From Height	Public Realm		RIDDOR Reportable: N
WK/201401734	19/05/2014	Print works, Western Way, Exeter	Banged his head on doorway/ ceiling of the bin store	Head	Struck Against Fixed	Environment		RIDDOR Reportable: N
<b>June 2014</b>		<b>8</b>						
WK/201402187	04/06/2014	during working day no specific place.	Pulled muscle/ Strained neck when pulling slave bins	Neck	Injured: Handling	Environment		RIDDOR Reportable: N
WK/201402772	20/06/2014	Yard at rear of Oakwood House, Exton Road	Dismounting vehicle ladder in yard rear of sewwpers shed, stepped into pot hole and fell. Twisted right ankle causing pain & left elbow grazed.	Right ankle	Slip, Trip Or Fall	Public Realm		RIDDOR Reportable: N
WK/201403301	17/06/2014	25 Bridespring Road	Ceiling containing ACM was removed prior to licensed contractor attending to remove it		Exposure: Substance	Housing & Contracts		RIDDOR Reportable: N
WK/201406796	22/06/2014	Ark store	Fire in walk in freezer. FB Attended. Fire risk assessment reviewed by PHSO and Building Manager.		Near miss	Economy		RIDDOR Reportable: N

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WK/201405254	07/06/2014	Sidwell Street	Emptying bins o/side John Lewis 10 homeless people being abusive throwing bottles, we ignored them, took a brush off the barrow, hit another homeless and snapped the brush, the took the shovel off the barrow. Police were called to attend/ control room		Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201403268	19/06/2014	Taxis Misc, Exeter, Devon	Boy asked for a light for a cigarete, told didn't have one. Later that day began to follow IP and they came up to him and asked what his problem was in agressive manner. IP replied nothing. They continued to follow him around all day.		Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201403263	03/06/2014	Blackboy Road Toilets	Pulled out a small knife and made threatening comments. Advised to Step Away.		Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201402738	06/06/2014	alleyway between Market St and South St	Four vagrants made threats towards two Street Scene Sweepers in alleyway between Market St and South St.		Threatening incident	Public Realm	RIDDOR Reportable: N
<b>July 2014</b>		<b>10</b>					
WK/201405202	21/07/2014	163 Chestnut Avenue	Patrolling in park asked MOP to put his dog on a lead, man became abusive and started swearing. Returning owners dog explained no pay no dog owners became abusive bagging van. Kept van locked so could not steal dog. Phoned ESO who called the police.		Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201406127	31/07/2014	Disabled lift - Museum	Push chair wheel became trapped in edge of platform lift.		Near miss	Economy	RIDDOR Reportable: N

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WK/201405263	01/07/2014	King george v playing fields	Deep cut on left forearm during hedge cutting	left forearm	Contact Machinery	Public Realm	RIDDOR Reportable: N
WK/201403322	23/07/2014	Binstore	Trapped hand between bin(lid) and wall due to weight. No fault - more explanation needed by investiagting officer: 1. Define and understand the issue. 2. Identify any improvements to prevent. 3. Specify action taken	Wrist	Injured: Handling	Environment	RIDDOR Reportable: N
WK/201405239	16/07/2014	Phase 1, 1st floor room 1.4	Left hand got crushed by a bookcase during lifting	Left Hand	Injured: Handling	Corporate Management	RIDDOR Reportable: N
WK/201405244	03/07/2014	Blenheim Road	Exited refuse lorry , stepped onto kerb slipped and twisted left ankle. left foot slipped and twisted off kerb I fell back. Stepped out forwards from cab, one hand on grab rail. 9Employee off for 2 working days (4 days) as a result. CD-I have advised Steve needs toe nsure he exits the	Sprained ankle	Slip, Trip Or Fall	Environment	RIDDOR Reportable: N
WK/201403334	24/07/2014	Frame Warehouse	Object caught arm and wrist from height. Bin came down on bin lifts and "jumped off" cathing arm and already injured wrist. Was standing in safe zone.	Arm and wrist	Struck By Falling Object	Environment	RIDDOR Reportable: N
WK/201403288	15/07/2014	Toilets	Cut to hands, arms and graze on arm. Brusining to side of face.Group of 6 young males assaulted Op and stole his phone. He pursued to retrieve phone, fell off bicycle and more fighting took place.	hands, arms, face	Physically Assulted	Public Realm	RIDDOR Reportable: N

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WK/201403286	07/07/2014	Double locks -Exeter Ship Canal	Struck by winch on head.Winding inner lock gates open and winch handle came off the winch and struck head. The owner of the pub came out and admistered first aid. Taken to hospital by ambulance. Told to refrain from driving or operating equipment for 48 h	Head	Injured: Handling	Public Realm		RIDDOR Reportable: N
WK/201405200	19/07/2014	Pinces Gardens	Patrolling in park asked MOP to put his dog on a lead, man became abusive and started swearing. Underlines the potentially volatile situation the officers face. Officer used Step Away		Threatening incident	Public Realm		RIDDOR Reportable: N
<b>August 2014</b>		<b>8</b>						
WK/201405241	20/08/2014	St Thomas Pleasure Park Mens Toilets	Abusive MOP threatening behaviour when asked to leave the public toilet at St Thomas Pleasure Park Mens Toilets		Threatening incident	Public Realm		RIDDOR Reportable: N
WK/201405253	10/08/2014	Oakwood House, Exton Road, Exeter, EX2 8NR	Internal investigation in progress		Physically Assulted	Public Realm		RIDDOR Reportable: N
WK/201406915	14/08/2014	Rear entrance to Oakwood House	Loud noise-from glass lorry emptying the banks affected employee passing by. Noise assessments under review for Recycling Services this winter.	Head	Unclassified	Environment		RIDDOR Reportable: N
WK/201405206	06/08/2014	City Development, ECC	trapped right thumb when shutting cabinet drawer	right thumb	Trapped By Object	City Development		RIDDOR Reportable: N
WK/201405249	11/08/2014	3 Albert Street	Descending stairs, slipped and fell. Safety Rep carried out investigation of stairs.			Housing & Contracts		RIDDOR Reportable: N

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WK/201406913	20/08/2014	Heavitree Road	Rammed at the rear by another vehicle - sore neck resulted. Fleet informed. forms completed.	Sore neck & head	Road Traffic Collision	Economy		RIDDOR Reportable: N
WK/201406809	23/08/2014	Obstacle course	Infant fractured femur (left hand side) in fall from play equipment in Bury Meadow Park.	Leg	Slip, Trip Or Fall	Public Realm		RIDDOR Reportable: Y
WK/201406919	31/08/2014	University	Male became abusive and aggressive when CP asked him to put dog on lead.		Threatening incident	Public Realm		RIDDOR Reportable: N
<b>September 2014</b>		<b>9</b>						
WK/201406917	18/09/2014	Van to locker in carpenter workshop	Lifting work equipment - injured back. Fast tracked to MH Refresher & posture awareness	Back	Injured: Handling	Corporate Management		RIDDOR Reportable: N
WK/201405782	18/09/2014	Exton Road/Oakwood House entrance	Near miss - Lorry trying to enter DCW reversed into Exton Road gates and knocked gatepost over.	n/a	Near miss	Environment		RIDDOR Reportable: N
WK/201406805	20/09/2014	RAMM 'More in Store'	Fire occurred from light switch in store room. Breakers responded accordingly. FB did not attend. Repairs undertaken by BES to prevent recurrence.		Near miss	Economy		RIDDOR Reportable: N
WK/201405295	09/09/2014	Room A Pod, Civic Centre	Officer unintentionally became embroiled in domestic violence in Reception. Step Away policy reminder to all staff.		Near miss	Business Transformation		RIDDOR Reportable: N
WK/201405833	15/09/2014	Cowick street gents toilets	Insect bite at work caused swelling	Left cheek	Unclassified	Public Realm		RIDDOR Reportable: N
WK/201406932	10/09/2014	Okehampton Street/Swan units	Pain when left wrist twisted. Employee fast tracked to MH Refresher and Postural Awareness Workshop	Left wrist	Injured: Handling	Environment		RIDDOR Reportable: N

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WK/201406934	15/09/2014	Elm Grove Avenue	Twisted right ankle during fall - grass area had hidden dip/hole.	Right ankle	Slip, Trip Or Fall	Environment		RIDDOR Reportable: N
WK/201406177	14/09/2014	Ferry slipway	After discharging passengers and pulling alongside the Causeway, smoke was seen pouring from the ferry's engine. The following day, after making safe, the engine was found to be totally burnt out.	n/a	Near miss	Public Realm		RIDDOR Reportable: Y
WK/201406935	04/09/2014	Fore Street, Topsham	Injured back - handling bales of cardboard. Employee fast tracked to MH Refresher and Posture Awareness Workshop	Lower back	Injured: Handling	Environment		RIDDOR Reportable: N
<b>October 2014</b>	<b>8</b>							
WK/201406912	30/10/2014	Sainsbury, Alphington	Pain in lower back during normal activities attributed to work equipment by Operative. Task reviewed and not shown as significant risk. Employee fast tracked to Postural Awareness Course and MH Refresher.	Lower back	Injured: Handling	Environment		RIDDOR Reportable: N
WK/201408085	14/10/2014	Exton Road lorry yard	Stepped out of van onto a railways sleeper, which split in half. Pulled shoulder/bruised	Shoulder	Slip, Trip Or Fall	Public Realm		RIDDOR Reportable: N
WK/201406930	22/10/2014	23B Fullers Court	Asbestos - drilling through ceiling came in contact with AIB.		Exposure: Substance	Housing & Contracts		RIDDOR Reportable: N
WK/201406129	06/10/2014	Collection study centre	Glass exhibition cabinet shattered. Investigation in progress with manufacturer and supplier. SWP for work in proximity to other identical cabinets		Near miss	Economy		RIDDOR Reportable: N

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WK/201405808	18/10/2014	Toilet	Deceased male found in toilet cubicle.		Unclassified	Public Realm		RIDDOR Reportable: N
WK/201406130	10/10/2014	MRF, Exton Road	Whilst unloading vehicle, walking on floor, slipped on piece of card. Hurt back & hit head	Back & head	Slip, Trip Or Fall	Environment		RIDDOR Reportable: N
WK/201405800	21/10/2014	Blackall Road	Member of the public accidentally drove her car onto employee's foot.	Foot	Struck By Vehicle	Housing & Contracts		RIDDOR Reportable: N
WK/201405246	08/10/2014	Woolsery Avenue	Whilst digging weeds turned shovel and pulled left groin muscle.	Left groin	Injured: Handling	Public Realm		RIDDOR Reportable: N
<b>November 2014</b>		<b>5</b>						
WK/201406937	10/11/2014	Exeter City Council, Civic Centre, Paris Street, Exeter, Devon, EX1 2JY	When handling salt/grit bags hand slipped and made contact with eye.	Eye	Injured: Handling	Public Realm		RIDDOR Reportable: N
WK/201406794	18/11/2014	Pavement outsidemain entrance to Civic Centre	Severe bang on head, possibly other injuries. Assume PM will follow.	Head	Slip, Trip Or Fall	Corporate Management		RIDDOR Reportable: Y
WK/201406822	24/11/2014	Garden of 45 Buddle Lane	Slipped on stone/ice in front garden of customer.	Multiple - see accident form	Slip, Trip Or Fall	Environment		RIDDOR Reportable: N
WK/201406819	21/11/2014	Hazel Road	Small cut under right eye from bin lid when handling. Employee fast tracked to MH Refresher.	Cheek/Eye	Injured: Handling	Environment		RIDDOR Reportable: N
WK/201408100	20/11/2014	Roundabout on Bad Homburg Way	Trailer overturned on carriageway in Marsh Barton. Full investigation and report to AD and Service Managers. Risk Assessment reviewed.			Public Realm		RIDDOR Reportable: Y

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<b>December 2014</b>		<b>4</b>					
WK/201406910	08/12/2014	MRF, small cabin	Cut to head from rising after bending during cleaning. Fixing cushioning to edge of cardboard chute to prevent recurrence.	Head	Struck Against Fixed	Environment	RIDDOR Reportable: N
WK/201407096	01/12/2014	Customer service centre	Employee was personally threatened in reception		Threatening incident	Economy	RIDDOR Reportable: N
WK/201407099	03/12/2014	Internal bridge between phase 1&2, on the phase 1 side.	Elderly lady fell over in the Civic Centre.	Head	Slip, Trip Or Fall	Corporate Management	RIDDOR Reportable: Y
WK/201500506	16/12/2014	Queensland Road/Perth Close	Bruised ankle during two person lift of 240l bin	Ankle	Injured: Handling	Environment	RIDDOR Reportable: N
<b>January 2015</b>		<b>6</b>					
WK/201408506	25/01/2015	Back stairs	Fell down stairs	Left arm	Slip, Trip Or Fall	Environment	RIDDOR Reportable: N
WK/201408083	02/01/2015	Bus station toilets (gents)	Couple (man and woman) became aggressive towards WC Cleaner and threatened him after they had exited a cubicle in the Gents.	n/a	Threatening incident	Public Realm	RIDDOR Reportable: N
WK/201408101	15/01/2015	2 Redlands Close	Contractor exposed asbestos fibres during unsafe work at house		Exposure: Substance	Housing & Contracts	RIDDOR Reportable: N
WK/201408082	29/01/2015	King William Street Toilets	Attempted assault with a hypodermic needle on WC Cleaner.	n/a	Threatening incident	Public Realm	RIDDOR Reportable: N

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WK/201407089	02/01/2015	King William Public Toilets	Rough sleeper (known alcoholic) found dead in WC cubicle. Employees at the scene offered counselling.		Unclassified	Public Realm		RIDDOR Reportable: N
WK/201408086	16/01/2015	Lawn opposite 3 Honeysuckle Court	Twisted back getting out of car that had been inadvertently grounded.	Back	Unclassified	Housing & Contracts		RIDDOR Reportable: N
<b>February 2015</b>		<b>5</b>						
WK/201408468	12/02/2015	Ladder to roof	Two cuts to fingers during ladder lowering. Roof access report from Internal H&S pending.	Fingers	Struck By Falling Object	Economy		RIDDOR Reportable: N
WK/201408813	23/02/2015	119A Cowick Street	Exposure asbestos	N/A	Exposure: Substance			RIDDOR Reportable: N
WK/201408471	22/02/2015	Dix's field (Civic Centre) Car Park Stairwell	Rough sleeper found dead in stairwell of car park.		Unclassified	Public Realm		RIDDOR Reportable: N
WK/201408816	26/02/2015	Bailey Street	Verbal abuse	N/A	Threatening incident			RIDDOR Reportable: N
WK/201408463	23/02/2015	Grandisson Court	Injured back during bulky collection. Review of equipment carried out following accident.	Back	Injured: Handling	Environment		RIDDOR Reportable: N
<b>March 2015</b>		<b>7</b>						
WK/201408882	17/03/2015	Phase 2	Slip on water leak, non-injury accident		Slip, Trip Or Fall	Corporate Management		RIDDOR Reportable: N
WK/201408817	10/03/2015	Gallery 20		Head	Struck Against Fixed			RIDDOR Reportable: N

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WK/201500565	22/03/2015	Steps outside	Rough sleeper threatened violence to RAMM staff member when he was asked to move from front steps		Threatening incident	Economy		RIDDOR Reportable: N
WK/201500568	23/03/2015	Steps outside	Threatening incident involving homeless person on front steps		Threatening incident	Economy		RIDDOR Reportable: N
WK/201500574	29/03/2015	Steps outside	Threatening incident with rough sleeper on museum steps at opening time		Threatening incident	Economy		RIDDOR Reportable: N
WK/201408884	20/03/2015	The Ark	Drawer from cabinet came out during moving and handling and grazed shin	Leg (left)	Injured: Handling	Economy		RIDDOR Reportable: N
WK/201500541	23/03/2015	Mile Lane - steps leading to Merlin Crescent	Misjudged the step down, slipped and sprained knee	Knee	Slip, Trip Or Fall	Public Realm		RIDDOR Reportable: N